



Ric Clark
Managing Director

T: 661.257.5681
F: 661.257.2489
r.clark@aquafineuv.com

ISO 9001:2008 certified company

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Subject: Equipment operations and maintenance

On Monday, October 10, 2011, we were advised that a piece of glass that was ejected from an Aquafine Model SCD – 1750H UV unit, broke and cut a customer's employee, resulting in a fatal injury. We are fully aiding the customer in the accident investigation including sending a senior technical person to provide on-site support.

While the investigation continues, Aquafine would like to remind everyone of some key operational and maintenance procedures to ensure safe equipment operations and the safety of those working on or near the equipment.

- The equipment should always be operated in accordance with the operating manual. In particular, ensure all covers are fully installed and latched properly when the unit is running and/or is pressurized.
- Prior to servicing the unit, ensure the unit is powered down, locked out and depressurized. Reference your operations manual maintenance guidelines.
- As certain parts do wear and require replacement, recommended replacement intervals should be followed. We have a network of fully trained, authorized service providers and parts distributors who are in a position to advise on the proper intervals and supply replacement parts.
- In many installations, our unit is a component of a larger integrated system. Be aware of any changes made to your systems, such as adding or removing system components - these may alter performance conditions.
- Attached is a letter originally issued in 2008 related to compression nut safety for the Aquafine SCD-H series UV units. It indicates compression nuts are wear parts, and scheduled maintenance needs to occur as part of the overall operations.

Please share this information with the appropriate people in your organization. We will keep you advised as we learn more about the incident this week.

Sincerely,

Ric Clark
Managing Director