



# Communities Against Terrorism

## Potential Indicators of Terrorist Activities Related to Wholesale Distributors- Beauty/Drug

### What Should I Consider Suspicious?

#### Suspicious People Who:

- Have burn marks on customer's hands, arms, or face
- Are Missing hand / fingers, bright colored stains on clothing, strange odors
- Significantly alters appearance from visit to visit (shaving beard, changing hair color, style of dress, etc)
- Only chemicals and no other beauty supplies purchased
- Customer does not work at or own a salon
- Preoccupation with the concentration levels of Hydrogen Peroxide or Acetone
- Asks about boiling or making liquid more concentrated
- Comments involving radical theology, vague or cryptic warnings, anti-U.S. sentiments
- Travels illogical distance to store, uses lookout or is picked-up
- Nervous/suspicious behavior, evasive or vague about intended use of products

#### Purchase Activities Include:

- Requests for large quantities of Hydrogen Peroxide or Acetone
- Numerous smaller purchases of Hydrogen Peroxide or Acetone (consumer-grade HP is 3-6%)
- Requests for higher concentrations or information on how to do that themselves
- Quantity desired inconsistent with use; illogical explanation for supplies
- Purchase of storage containers (glass jars or plastic buckets), mixing utensils, and/or rubber gloves, in conjunction with Hydrogen Peroxide/Acetone

*It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different; it does not mean that he or she is suspicious.*



### What Should I Do?

#### Be part of the solution.

- ✓ Require valid ID from all new customers.
- ✓ Keep records of purchases.
- ✓ Report any missing or stolen fuel, vehicles, or other equipment to law enforcement authorities.
- ✓ **If something seems wrong, notify law enforcement authorities.**

#### Do not jeopardize your safety or the safety of others.

Preventing terrorism is a community effort. By learning what to look for, **you** can make a positive contribution in the fight against terrorism. The **partnership between the community and law enforcement** is essential to the success of anti-terrorism efforts.

Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate. The activities outlined on this handout are by no means all-inclusive but have been compiled from a review of terrorist events over several years.

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# Communities Against Terrorism

## Potential Indicators of Terrorist Activities Related to Farm Supply Stores

### What Should I Consider Suspicious?

- New customer who is not from local area.
- Refusing to provide address where fertilizer will be used or delivered.
- Acting nervous or impatient.
- Possessing little knowledge of crops, soil composition, field size, application methods, or fertilizers.
- Purchasing large quantity of pesticides, combustibles, or fertilizers containing ammonium nitrate out of season or with cash.
- Appearing to be interested only in ammonium nitrate; displaying no interest in alternative fertilizers or fertilizer combinations.
- Seeking chemicals with weight in excess of fertilizer distributor capacity.
- Making suspicious inquiries regarding equipment (e.g., tank size, spray range).
- Asking about acquiring vehicles equipped for spraying or hauling (e.g., crop dusters, crop sprayers, fuel tankers).
- Failing to state legitimate agricultural use for product.
- Storing agricultural supplies in unusual containers.
- Using a rental vehicle or a vehicle with an out-of-state or temporary license plate to transport items such as fertilizers containing ammonium nitrate (particularly 34-0-0) or other combustible materials in large proportions.
- Using cash for large transactions or a credit card in someone else's name.

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### What Should I Do?

#### Be part of the solution.

- ✓ Require valid ID from all new customers.
- ✓ Keep records of purchases.
- ✓ Talk to customers, ask questions, and listen to and observe their responses.
- ✓ Watch for people and actions that are out of place.
- ✓ Make note of suspicious statements, people, and/or vehicles.
- ✓ **If something seems wrong, notify law enforcement authorities.**

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# Communities Against Terrorism

## Potential Indicators of Terrorist Activities Related to Storage Facilities

### What Should I Consider Suspicious?

- Failing to provide complete personal information when completing rental paperwork.
- Using cash to pay rental fees in advance.
- Failing to pay rent for a storage unit in a timely manner.
- Using a credit card in someone else's name.
- Inquiring about security and surveillance equipment utilized at the storage facility.
- Placing unusual items in storage units or facility dumpsters
  - Fertilizer or agricultural products.
  - Chemicals or chemical containers.
  - Fuel or fuel containers.
  - Weapons and ammunition.
  - Explosives.
- Disposing of tools or protective gloves, masks, or clothing.
- Discarding clothing or shoes in new condition.
- Entering and leaving storage facility at unusual times.
- Avoiding contact with rental facility personnel.
- Accessing the facility an unusual number of times.
- Requesting deliveries of chemicals and other items made directly to a storage unit.
- Leaving burn marks or discoloration on the walls or door of a storage unit.
- Storing items that emit unusual odors or leak liquids.

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# Communities Against Terrorism

## Potential Indicators of Terrorist Activities Related to Mass Transportation

### What Should I Consider Suspicious?

#### Related to Individual Appearance, General Behavior, and Communications:

- Significantly alters appearance from visit to visit (shaving beard, changing hair color, style of dress, etc)
- Burns on body, missing finger(s) or hand, bloody clothing, bleached body hair or bright colored stains on clothing; switch or wires concealed in hand, clothing or backpack
- Passing anonymous threats (telephone/e-mail) to facilities in conjunction with suspected surveillance incidents
- Acting nervous or suspicious, possibly mumbling to themselves, heavy sweating
- Monitoring personnel or vehicles entering/leaving facilities or parking areas
- Behaving as if using a hidden camera (panning a briefcase/bag over a particular area or constantly adjusting angle or height of an item)
- Discreetly using cameras, video recorders, binoculars, or note taking and sketching
- Unusual comments made regarding anti-U.S., radical theology, vague or cryptic warnings
- Questioning security/facility personnel through personal contact, telephone, mail, or e-mail

#### Related to Passenger Activities or Interests in Security:

- Multiple people arriving together, splitting up; may continue to communicate via cell phone
- Unusual or prolonged interest in the following:
  - Security measures or personnel
  - Security cameras
  - Entry points and access controls
  - Perimeter barriers (fences/walls)
  - Unattended train or bus
- Parking vehicles in restricted zones or purposely placing objects in sensitive or vulnerable areas to observe security responses
- Attempting to acquire official vehicles, uniforms, badges, access cards, or identification credentials for key facilities (report such losses and deactivate access cards immediately)
- Observing security reaction drills or procedures (may leave an unattended package to probe)

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- ✓ Keep records of purchases.
- ✓ Talk to customers, ask questions, and listen to and observe their responses.
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- ✓ Make note of suspicious statements, people, and/or vehicles.
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# Communities Against Terrorism

## Potential Indicators of Terrorist Activities Related to Home Improvement and Large Retail Stores

### What Should I Consider Suspicious?

- Shoplifting or purchasing
  - Large quantity of ammunition or model aircraft fuel.
  - Firearms and ammunition out of season.
  - Large quantity of watches, **electronic timers**, or kitchen timers.
  - A combination of **unusual items** (e.g., sponges, candles, matches, bolt cutters).
  - Unusual quantity of compressed fuels (e.g., propane).
  - Night-vision equipment and camouflage apparel.
  - Unusually **large quantity of fertilizer type 34-0-0 or 32-2-0**.
  - **Pipe (particularly in short lengths), end caps, and pipe nipples in the same transaction, particularly when vague about their use.**
- Making suspicious inquiries about equipment (tank size, spray range).
- Using a rental vehicle or a vehicle with an out-of-state or temporary license plate to transport combustible chemicals, fertilizers containing **ammonium nitrate (particularly 34-0-0)**, or other materials.
- Asking about a particular fertilizer without a stated purpose or displaying no interest in alternative fertilizers.
- Refusing to complete appropriate paperwork for firearms purchases.
- Using **cash** for large transactions.
- Using a credit card in someone else's name.

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