Purpose
To establish the categories of complaints and who might investigate those complaints.

General Order
The Indiana University Police Department (IUPD) classifies complaints in one of two ways: level one and level two. Level one complaints are considered administrative reviews and are investigated and documented by immediate supervisors. (4.2.6 a) Level two complaints are considered internal affairs investigations and will be investigated by the internal affairs function. (4.2.6 b) All complaints will be reviewed and conducted under the direction of the director for professional standards and education.

Categories of Complaints
Level One (Administrative Review) complaints
Level one complaints may include, but are not limited to, any of the following that do not rise to a level two complaint:
- Any violation of IUPD written directives or IU policies.
- Any reported or observed violation of statutes and ordinances that are considered infractions.
- Complaints that allege minor misconduct.
- Complaints related to performance or behavior issues.

Level Two (Internal Affairs) complaints
Level two complaints may include, but are not limited to:
- Any violation of statutes and ordinances defining criminal activity.
- The use of unnecessary or excessive force.
- Corruption or abuse of authority.
- Serious injury or death to an individual.
- Conduct that violates a person’s civil rights.
- Violations of G4.1.3 Bias Free Policing or G2.1.3 Code of Ethics.
- Violations of UA-03 Discrimination, Harassment, and Sexual Misconduct policy. These violations will be referred to the appropriate university office in accordance with IU policy.
- Unauthorized release of confidential information.
- Any continuous, ongoing violations of a general order or IU policy.

Benjamin Hunter (5/2/2022)
Superintendent for Public Safety